

**DRINKING WATER WARNING**  
**City of Troy lost pressure and contamination may have occurred**  
**BOIL YOUR WATER BEFORE USING**  
**Refer to Attached Map**

Due to a drop in pressure in the City of Troy's water supply, bacterial contamination may have occurred in the water system. Bacteria are generally not harmful and are common throughout our environment. Corrective measures are currently being undertaken to correct the situation.

**What should I do?**

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and preparing food. Boiling kills bacteria and other organisms in the water. Continue using boiled or bottled water until further notice.

**What happened? What is being done?**

These precautionary actions are being taken due to the loss of water pressure in the water distribution system caused by a Great Lakes Water Authority's 84" main break on November 13, 2016. Whenever a water system loses pressure for any significant length of time, precautionary measures are recommended.

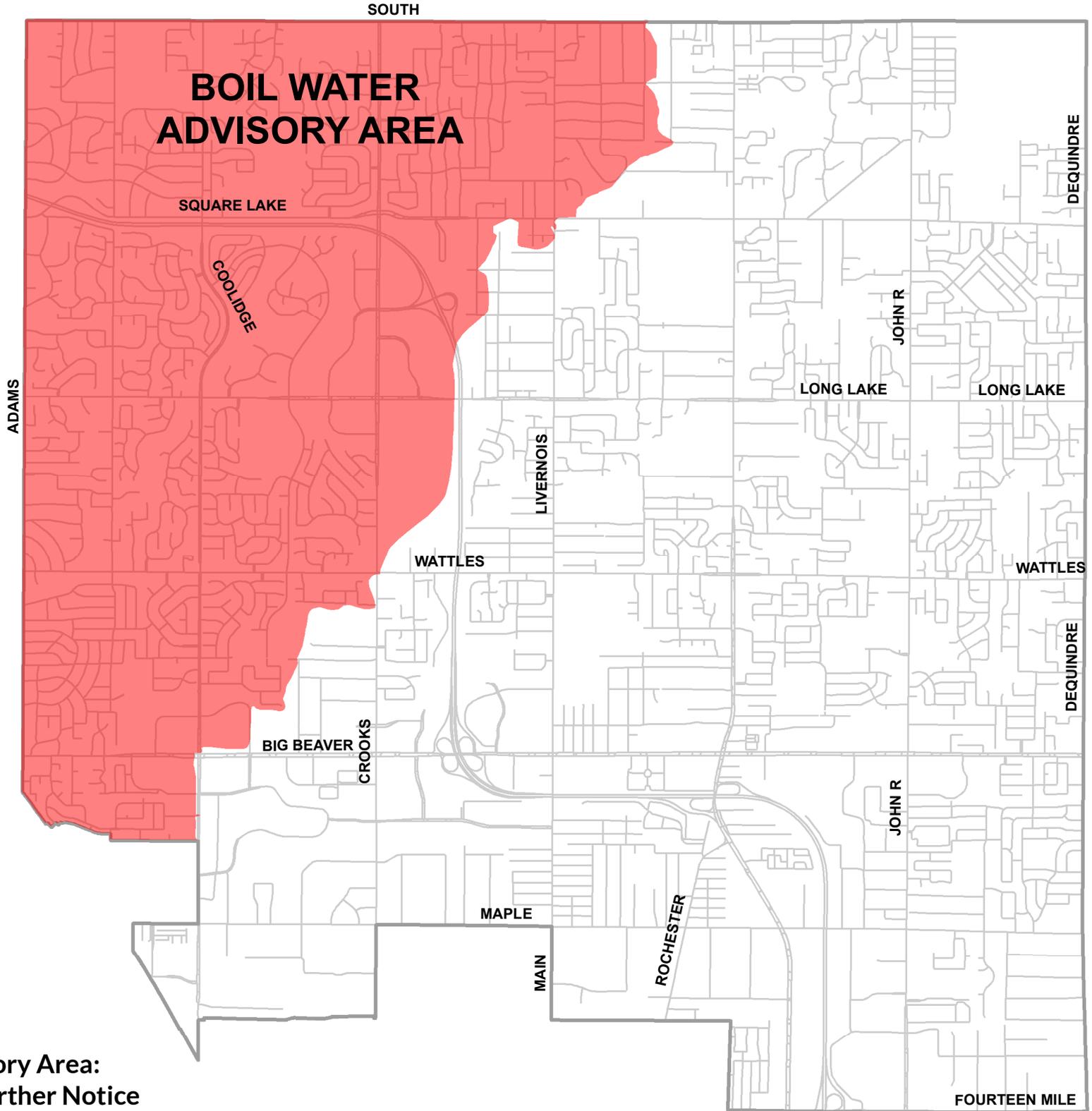
The Great Lake Water Authority and the City of Troy is working to get pressure restored, and water staff will be taking other remedial actions such as flushing and collecting bacteriological samples from around the system. The samples will be collected to determine that the water quality meets the state drinking water standards. We will inform you when tests show no bacteria and you no longer need to boil your water.

This boil water notice shall remain in effect until results from the sampling verify the water is safe to drink. **Customers will be advised when the boil water advisory has been lifted.**

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*



Please visit [Troymi.gov](http://Troymi.gov)  
for updates and  
additional information



 Boil Water Advisory Area:  
Effective Until Further Notice